1. Course Description:

This course will approach work with individual clients from a person-in-environment perspective and build on the content presented in course 540 (i.e. Theory and Practice of Interpersonal Practice) and equivalent courses. The stages of the treatment process (i.e. engagement, assessment, planning, evaluation, intervention, and termination) will be presented for work with individual adults. The relevance and limitations of various theoretical approaches will be reviewed as they apply to assessment, planning, and intervention methods. This course will focus on empirically evaluated models of intervention and will teach students how to monitor and evaluate their own practice. Special attention will be given to issues of diversity (i.e. race, gender, ethnicity, class, and sexual orientation of the client), time-limited treatment methods, and practice with involuntary clients.

2. Course Content:

This course will present various models of intervention designed to prevent and treat psychosocial problems of individual adults. Emphasis will be placed on approaches that enhance social functioning, strengthen problem-solving capacities, and support the coping capacities of individual adults. The various models will be responsive to the impact of social environments, and supported by empirically based efficacy studies. Treatment models that focus on specific psychosocial problems associated with work, relationships, mood, anxiety, and impulse problems will be discussed. Various treatment models will be presented such as psychodynamic, cognitive-
behavioral, task-centered, problem-solving, transactional analysis, and client-centered. These intervention models will also be evaluated for how well they fit the special needs of diverse populations (e.g. people of color; gay, lesbian, bisexual, and transgendered clients, and the poor) and meta-theories from empowerment, feminist and socialist perspectives will be applied.

Each model presented will cover all phases of the intervention process: engagement and screening, assessment, planning, evaluation, implementation, and termination. Although evaluation will be discussed in much greater depth in the Practice Area evaluation courses, students will learn how to integrate evaluation techniques and measures into their on-going interventions with individual adults so that they can employ systematic measures of their effectiveness in the field. This course will carefully explore the issues that influence and determine client motivation because many individual adults come into the treatment process with varying degrees of willingness and sometimes are coerced to seek help by authorities or family members. Strategies that workers can employ to engage reluctant or resistant clients will be presented. Intervention models in this course will be general enough to apply to a wide range of adult clients in a wide range of situations, since other courses will focus more specifically on special populations and problems. Course content will include ethical issues that relate to interpersonal practice with individual adults and those elements of the NASW code of ethics that especially impact on practice with individual adults.

3. Course Objectives:

Upon completion of the course, students will be able to:

1. Describe how theory informs and shapes the kinds of intervention strategies that may be employed when working with individual adults.
2. Assess the effectiveness of various kinds of intervention models and procedures that may be utilized with individual adults.
3. Operationalize the various intervention phases of prevention and treatment models that effectively impact the psycho-social problems of individual adults.
4. Identify common factors that determine client motivation in adults and how to apply specific interventions to enhance “readiness” for client change.
5. Modify intervention models to take into account race, gender, ethnicity, social class, sexual orientation, and special abilities of adult clients.
6. Operationalize the NASW Code of Ethics as it applies to value dilemmas in interpersonal practice with adults.

4. Course Design:

This course will employ a number of methods to promote knowledge and skill development, such as reading assignments, case analyses, interactive media simulations, in vivo exercises, role play simulations within the classroom, modeling and video demonstrations, and
didactic presentations of theory/models/procedures. Whenever possible, assignments will be tied to the field placement experiences of students.

5. Relationship of the Course to Four Curricular Themes:

- **Multiculturalism and Diversity** will be addressed through careful analysis of how clinical models can be applied and modified to fit the special needs of various groups. Resistance and motivation of adults to interventions will be covered to demonstrate how effective intervention models must be adapted to fit the needs of various ethnic and racial groups. This course will emphasize that mono-cultural clinical models must be adapted to fit the definitions of “problem” and “treatment” that exist in diverse groups in order for social workers to practice with adults from diverse backgrounds.

- **Social Justice and Social Change** will be addressed by recognizing that, historically, clinical services have excluded poor and oppressed clients from “talking therapies.” Often these clients were given the harshest and most restrictive treatments (e.g. shock, sterilization, medications, and lobotomies), whereas more privileged clients were granted more benign interventions (e.g. outpatient family therapy). This course will examine these differences as well as how socioeconomic exclusion arises in screening criteria that exclude clients because of intelligence, verbal ability, insight, and motivation.

- **Promotion, Prevention, Treatment, and Rehabilitation** will be addressed through a focus on intervention models and intervention procedures that can be used to prevent and treat psychosocial problems of adults.

- **Behavioral and Social Science Research** will be addressed through careful selection of intervention models for which there is empirical evidence on efficacy. Students will learn that although many time-limited models of practice with adults have proliferated over the past two decades, not all of them have generated research that demonstrates their efficacy.

6. Relationship of the Course to Social Work Ethics and Values:

In working with adults, social workers must encourage self-determination and empower adult clients to choose and pursue their own change goals. Ethical issues such as sexual relations between client and worker, involuntary treatment, primacy of client interests, and precipitous withdrawal of services will be considered as they impact individual clients.


**RECOMMENDED READING**


* Books on reserve in SSW Library

ASSIGNMENTS

Assignments will emphasize exercises for developing and practicing new skills. You will develop your ability to assess your skills and to give and receive constructive feedback from others. An important tool will be the recording and assessment of your interview skills and interventions with audio or video tapes. Exercises will also focus on developing centering and stress management skills that will increase your empathy and interview preparedness and will decrease burn-out potential. You will also be expected to know how to evaluate relevant
scientific literature as a way to inform your practice and to be able to select tools for measuring your effectiveness. Finally, assignments will help you to expand your theoretical base, apply theories to practice, and integrate various approaches.

The following is an overview of the assignments. All assignments must be typed.

1) **Reactions to Weekly Readings.** [1-2 pages each; Pass/Fail; 10% of grade; due same day as reading is discussed]. Briefly describe: 1) 2-3 points that you find most salient from the reading; 2) strengths and limitations you see to the approach; 3) potential for application to oppressed groups; 4) any ways you could see applying it to a current or past case; and 5) questions you might have about the reading.

2) **Therapeutic Alliance and “Honoring” Resistance.** Audio or video tape 15-30 minutes of a role-played interview. Provide only basic information to the role-play client but indicate whether it is the beginning, middle, or ending phase of treatment. Demonstrate abilities such as accurate empathy, summarizing, partializing, “going beyond what was said” [deeper empathy], exploring ambivalence, “honoring” resistance, and other abilities for engaging the client. You might also choose to practice confrontation skills. Acknowledge and discuss any worker/client differences [e.g., age, gender, race, class, religion, sexual orientation, special abilities], as appropriate. The role-play “client” will give written and verbal feedback. The role-play will be repeated and again written and verbal feedback will be given. Written feedback from the “client” should also be turned in. Transcribe 5-10 minutes of the tape to illustrate a strength in your approach OR a place where you felt “stuck” and in need of additional feedback. Discuss your strengths and areas for more work. [3-4 pages; pass/fail; 15% of grade][Due date: 10/10/00]

3) **Theory Application and Integration.** Select a chapter in the text regarding an approach that you want to learn more about. If you cannot find the approach of your choice in the text, locate another source. In writing: 1) briefly summarize the approach, 2) discuss its most likely applications and limitations, 3) discuss how it might be integrated with other approaches, and 4) particular strengths and limitations if applied to specific racial, ethnic, cultural, or socially/economically disadvantaged groups. To illustrate the application of the theoretical approach, write an imaginary work-client dialogue or transcribe part of an actual one of yours or someone else’s from audio or video tape. Describe how the dialogue illustrates the approach.

Find a published literature review on the efficacy of this treatment. Briefly summarize the review. Describe the following: a) possible biases you detect in the selection or interpretation of studies; b) specific lessons from the review that you can apply to your practice; c) limitations of the approach or approaches as discussed in the review or that you detect. [3-5 pages; graded; 20% of grade]. [Due date: 10/24/00]

4) **Centering and Interview Preparation.** [Pass/fail; 15% of grade][Due date: 12/5/00]. Cognitive restructuring, covert rehearsal, and autogenic methods of centering will be taught in class. Apply at least one of these methods to a number of role-play or actual interviews as indicated on the Interview Preparation Form. Using this Form, record your level of discomfort before and during the interview and reflect on the process of centering and preparation after the interview. Extra recording forms are available on the class Web site. Make recordings for at
least 3 interviews with no preparation/centering. Your recordings for these 3 interviews will form a brief baseline for comparison with the centering/preparation phase of the assignment. Next, make recordings for 5 more interviews but this time use one of the preparation/centering methods. In 3-4 pages double spaced pages describe: a) the centering method or methods you used and your reasons for using them; b) what seemed to help or hinder in your implementation of the centering methods you used? c) what are the overall outcomes, lessons, and conclusions from your implementation of the centering and interview preparation skills?

5) Intervention and Assessment Work. [9-11 pages. Graded: 40% of grade] [Due date: 12/12/00]

Write a paper about a case that describes the following phases: assessment, intervention plan, intervention implementation, ethical issues, and case evaluation. Use these phases as subheadings in your paper.

a) Assessment. Include a very brief description of the presenting problem [a paragraph or less], demographics [e.g., age, race, gender, class, etc], history of the problem [about 1 page]. Also include possible Axis I and Axis II diagnoses [DSM-IV], working hypotheses, and alternative hypotheses. If appropriate, evaluate the validity and cultural meanings and variants of the diagnoses.

b) Intervention Plan. [About 2 pages] Describe the theoretical approach or approaches that are likely to be the most effective for this case and the goals for intervention as developed through a contract with the client. If more than one theoretical approach is used, describe how you would integrate these approaches theoretically or apply them sequentially to the case. Discuss any barriers or resistance to client progress and how these barriers or resistances were addressed.

c) Intervention Implementation. [About 3 pages] Illustrate the approach you used through a transcript of a taped role-play or actual interview. Comment on your strengths, areas needing more work, and the accuracy of your original assessment and plan. Describe how you might improve your responses, including the use of general theoretical approaches you did not use.

d) Ethical Issues. [About 1 page] Describe the ethical issues you faced with this case, even routine issues like confidentiality. Describe a current or past ethical dilemma you faced with this client or a dilemma that could occur. Discuss possible ways for resolving the dilemma.

e) Case Evaluation. [About one half to one page] Select or create a measure for the evaluation of the goals established for work with this particular role-play or actual client. Sources for finding instruments include: Fischer, J. & Corcoran, K. (1987). Measures for clinical practice: A sourcebook (Vols 1 & 2, 2nd edition). New York: Free Press. Hudson, W. (1982). The clinical measurement package: A field manual. Homewood, IL: Dorsey. If possible, give evidence of the reliability and validity of the measure and discuss its strengths and limitations. If you create your own simple measure, it can be patterned after measures shown in class based on simple scales, such as 7 point, 10 point or 100 point scales, of “subjective units” of discomfort, anger, satisfaction, fear, or whatever the problem area might be. Write the words you would use to explain the evaluation procedure to your client.
Avoid Plagiarism. Please consult the Student Guide to make sure you are not committing plagiarism in your written reports. The ideas of others must be cited correctly and direct quotes must be shown with quotation marks and cited correctly. Plagiarism can be grounds for expulsion from the School.

Class Attendance & Participation. Participation in class discussions is strongly encouraged but will not be graded. Attendance is expected at each class. If you miss more than two classes for any reason, extra assignments will be given so that you will cover the missed material. If you know in advance that you will miss, please ask a classmate to tape record the class for you, share notes, and collect handouts for you.

COURSE OUTLINE:

UNIT 1: META-THEORIES AND THERAPEUTIC ALLIANCE

Class 1: 9/5/2001
The Uses and Misuses of Theory
Ingredients of the Therapeutic Alliance

Required reading for next week:

Class 2: 9/12/2001
Meta-theories for Addressing Sexism, Racism & Classism
Self-Centering for the Worker

Required reading for next week:

Class 3: 9/19/2001
Developing Culturally Competent Practice
Enhancing Motivation for Change

Required reading for next week:
Chapts. 4 & 14 in text: “Client-Centered Theory: A Person-Centered Approach”, “Gestalt Theory and Social Work Treatment”.
Ponzo, Z. (1976) Integrating techniques from five counseling theories.
UNIT 2: INCREASING CLIENT AWARENESS AND MEASURING INTERVENTION EFFICACY

Class 4: 9/26/2001
Gestalt & Client-Centered Approaches

Class 5: 10/3/2001
Selecting Tools for Practice Evaluation
Research Reviews on Efficacy of Practice Approaches and Problems

Required reading for next class:

UNIT 3: COGNITIVE CHANGE AND ADDRESSING ETHICAL DILEMMAS

Class 6: 10/10/2001
Addressing Ethical Dilemmas
Cognitive Therapy

Required reading for next class:
Chapts. 9 & 22 in text: “Ego Psychology Theory”, “Psychoanalytic Theory and Social Work Treatment”

Class 7: 10/17/2001
Ego Psychology
Psychoanalytic theory

Required reading for next class:
Chapt. 27 in text: “Transactional Analysis”

Class 8: 10/24/2001
Transactional Analysis

Required reading for next class:
Chapt. 3 in text: “Behavior Theory and Social Work Treatment”

UNIT 4: BEHAVIOR CHANGE
Class 9:  10/31/2001
Behavior Therapy

Required reading for next class:
Chapt. 21 in text: “Problem-Solving Theory and Social Work Treatment”

Class 10:  11/7/2001
Problem Solving

Required reading for next class:
Chapt. 26 in text: “Task-Centered Social Work”

Class 11:  11/14/2001
Task Centered Social Work
The process of termination

Required reading for next class:
Chapt. 8 in text: “Crisis Theory and Social Work Treatment”

Class 12:  11/21/2001
Crisis interventions

Required reading for next class:
Chapt. 18 in text: “Meditation and Social Work Treatment”

Class 13:  11/28/2001
Methods of meditation

Required reading for next class:
Chapt. 28 in Text: “Transpersonal Social Work”

Class 14:  12/5/2001
Transpersonal social work

Required reading for next class:
Chapt. 29: “An Interlocking Perspective for Treatment”

UNIT 5: INTEGRATING APPROACHES

Class 15:  12/12/2001
Integration of theories, empirically based approaches, personal styles, and client needs