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## ***II. STUDENT SERVICES AT THE UNIVERSITY***

All academic counseling is handled by the student's faculty advisor. However, the School and the University are sensitive to the fact that students may have needs which require special academic and social support services in order to facilitate their adjustment and optimize their performance. The Office of Student Services has information on various services available both at the School and on campus. Below we have listed some of the resources and services available to you on campus. For additional information you can contact them directly or through the Office of Student Services.

### ***A. Tutoring or Information on Tutoring***

Sweetland Writing Center  
1139 Angell Hall

(734) 764-0429; Web Site: [www.lsa.umich.edu/swc/help/help.html](http://www.lsa.umich.edu/swc/help/help.html)

Electronic mail: [swcinfo@umich.edu](mailto:swcinfo@umich.edu)

(Writing Skills-Individual appointments, workshops, and seminars; Writing Resources, Peer Tutoring Program-OWL)

English Language Institute (ELI)  
3003 N. University Bldg. (NUB)

(734) 764-2413; Web Site: [www.lsa.umich.edu/eli](http://www.lsa.umich.edu/eli)

(Offers courses for students whose native language is not English, focusing on specific English needs such as pronunciation, grammar, oral communication, and academic writing; testing and individual counseling).

### ***B. Other Referral Sources and Support Services***

Human Resources & Affirmative Action  
4005 Wolverine Tower

(734) 763-1284; Web Site: [www.umich.edu/~hrraa](http://www.umich.edu/~hrraa)

Electronic mail: [hrraa@umich.edu](mailto:hrraa@umich.edu)

(Discrimination, harassment, equal opportunity, career and professional development)

Campus Information Center  
1st Floor Michigan Union

Lobby Pierpont Commons (open during Fall and Winter terms only)

Information: (734) 764-INFO

Electronic mail: [info@umich.edu](mailto:info@umich.edu); Web Site: [www.umich.edu/~info](http://www.umich.edu/~info)

(Central point for comprehensive University information and referral)

Career Planning and Placement (CP&P)

3200 Student Activities Bldg.

(734) 764-7460; Web Site: [www.cpp.umich.edu](http://www.cpp.umich.edu)

Electronic mail: [cp&p@umich.edu](mailto:cp&p@umich.edu)

(Career counseling, career resource library, resume writing, job search, interviewing workshops, job postings, credential files, internships)

Center for the Education of Women (CEW)

330 E. Liberty

(734) 998-7080; Web Site: [www.umich.edu/~cew](http://www.umich.edu/~cew)

(Individual career and academic counseling, liaison with other university units, library, non-traditional student support groups, emergency grants, annual merit scholarships, publications, advocacy and policy)

Directory Assistance/University Operator for UM

From *off-campus* phones: (734) 764-1817 for UM/Ann Arbor Information

(734) 936-4000 for University Hospitals Info.

From *on-campus* phones: Dial 0

English Language Institute (ELI)

3003 N. University Building (NUB)

(734) 764-2413; Web Site: [www.lsa.umich.edu/eli](http://www.lsa.umich.edu/eli)

(Assistance to foreign students, language partners program, English language and writing courses for enrolled students.)

Family Care Resources Program

1009 Greene, Administrative Services Building, Room 2072

(734) 936-8677; Web Site: [www.umich.edu/~hrraa/famlycare](http://www.umich.edu/~hrraa/famlycare)

(Assist families in locating suitable care arrangements or other resources for their family members, including children and elders)

Financial Aid, University's Office of (OFA)

2011 Student Activities Building (SAB)

North Campus Satellite Office: 1212 Pierpont Commons

(734) 763-6600; Web Site: [www.finaid.umich.edu](http://www.finaid.umich.edu)

Electronic mail: [financial.aid@umich.edu](mailto:financial.aid@umich.edu)

(Central information point for financial assistance, work-study, loans, student employment, etc.)

International Center

603 E. Madison St.

North Campus Branch: B510 Pierpont Commons

(734) 764-9310; Web Site: [www.umich.edu/~icenter](http://www.umich.edu/~icenter)

Electronic mail: [icenter@umich.edu](mailto:icenter@umich.edu)

(Visa information, assistance to foreign students, listing of ethnic clubs and activities, identification of community and university resources for foreign students)

Multi-Ethnic Student Affairs (MESA)

2202 Michigan Union

(734) 763-9044; Web Site: [www.umich.edu/~mesamss](http://www.umich.edu/~mesamss)

(Comprised of representatives for African Americans, Asian Americans, Hispanic/Latino, and Native Americans. Representatives advise students and organizations, offering personalized attention to help plan events and activities.)

Registrar, Office of the  
1524 LSA (Administrative Offices)  
Student Services: Central Campus - 1010 LSA (734) 763-5174, Fax (734) 763-7961  
North Campus - 1212 Pierpont Commons (734) 763-7650  
Web Site: [www.umich.edu/~regoff](http://www.umich.edu/~regoff); Electronic mail: [registrar@umich.edu](mailto:registrar@umich.edu)  
(Requests for official UM transcripts, loan deferments, name changes, address changes, citizenship/visa changes)

Residence Status (Students)  
Office of the Registrar  
1514 LSA  
(734) 764-1400; Web Site: [www.umich.edu/~regoff/resreg.html](http://www.umich.edu/~regoff/resreg.html)  
(Information on University residency regulations for admission and tuition purposes; application materials)

Services for Students with Disabilities  
G219 Angell Hall  
(734) 763-3000 (Voice/TTY/TDD); Web Site: [www.umich.edu/~sswd/ssd](http://www.umich.edu/~sswd/ssd)  
(Services to students with visual impairments, mobility impairments, learning disabilities hearing impairments, chronic health problems or psychiatric disabilities. Accessible campus transportation, adaptive technology, sign language and oral interpreting, readers and other volunteers, and guidance for course accommodations and request to modify degree requirements. Help with referrals and needs.)

Sexual Assault Prevention and Awareness Center (SAPAC)  
715 N. University, Suite 202  
(734) 998-9368; Crisis line: (734) 936-3333; Web Site: [www.umich.edu/~sapac](http://www.umich.edu/~sapac)  
(Education/programs on sexual assault, sexual harassment, dating and domestic violence, prevention, awareness, sexism and related issues as well as confidential counseling and crisis intervention.)

Student Conflict Resolution, Office of  
6040 Fleming Administration Building  
(734) 936-6308; Web Site: [www.umich.edu/~oscr](http://www.umich.edu/~oscr)  
(Reviews complaints from faculty, students, or staff who believe a violation of the *Statement of Students Rights and Responsibilities* has occurred, investigates alleged violations, counsels students, faculty, and staff about the resolution process, assists complainants and accused students to prepare for arbitration and mediation, enforces sanctions, educates University community about the *Statement*.)

Student Legal Services  
2304 Michigan Union  
(734) 763-9920  
(Free legal advice for enrolled UM Ann Arbor students)

Student Locator (University Operator)  
(734) 764-2330  
(Assistance in locating student addresses and phone numbers)  
Transcript and Certification Office

555 LSA, 500 S. State  
(734) 764-1575; Web Site: [www.umich.edu/~regoff/trans.html](http://www.umich.edu/~regoff/trans.html)  
(Transcript ordering and enrollment status certification)

Veterans' Affairs/Benefits (Students)  
Central Campus: 1010 LSA  
North Campus: 1212 Pierpont Commons  
(734) 763-9066; Web Site: [www.umich.edu/~regoff/vetben.html](http://www.umich.edu/~regoff/vetben.html)  
(Information, counseling and referral for Veteran students who are eligible for VA educational benefits)

William Monroe Trotter House, Multicultural Center  
1443 Washtenaw  
(734) 998-7037  
(Student Multi-Ethnic Cultural Center for all students of color)

### ***C. Personal and Psychological Counseling***

Counseling and Psychological Services  
3100 Michigan Union  
(734) 764-8312; Web Site: [www.umich.edu/~caps](http://www.umich.edu/~caps)  
(Confidential and personal counseling for UM students free of charge, crisis intervention, brief personal counseling and short-term psychotherapy for individuals, couples, and groups; consultation; alcohol, drug abuse services; religious counseling; self-help groups; and workshops on various informational and skill-building topics)  
Evening & Weekend Hours: Psychiatric Emergency Services, UM Medical Center  
(734) 936-5900

Lesbian, Gay, Bisexual, and Transgender Affairs (InQueery)  
3200 Michigan Union  
(734) 763-4186; Confidential Electronic mail: [lgbta@umich.edu](mailto:lgbta@umich.edu)  
Web Site: [www.umich.edu/~inqueery/index.html](http://www.umich.edu/~inqueery/index.html)  
(Services provided include professional peer counseling, crisis intervention, referral, civil rights advocacy, community organizing, social and educational programs, consultation to student groups, coming-out groups, resource library, lounge, and meeting space)

Psychological Clinic  
Suite 2463, East Hall  
525 E. University  
(734) 764-3471  
(Individual and couples counseling, short and long term therapy, staff includes some UM-SSW interns)

SOS Community Services  
101 S. Huron Street  
Ypsilanti, MI 48197  
Office Phone Number: (734) 485-8730  
Counseling Line for UM Students:(734) 76-GUIDE; Crisis line: (734) 485-3222  
Web Site: [www.comnet.org/local/orgs/sos/index.html](http://www.comnet.org/local/orgs/sos/index.html)

(Staffed by specially-trained community counselors, provides personal counseling, including crisis intervention and/or referral)

University Center for Child and Family

Suite 1465, East Hall

525 E. University

(734) 764-9466

(Family, child and couples counseling, workshops for social skills, divorce, adoptive parents, and “turbo-charged” children)